



A hand holding a glowing gear with a checkmark, surrounded by a network of icons representing various business and technology concepts like quality control, teamwork, and innovation.

INTEGRATED QUALITY, ENVIRONMENTAL AND INFORMATION SECURITY POLICY OF SEGURIDADE A1

The Management of SEGURIDADE A1 is aware of the importance of information security as an essential element to guarantee the quality, continuity and reliability of the services provided, as well as the trust of our clients, staff, suppliers and collaborators.

In line with the organisation's Quality and Environmental Policy, Information Security is integrated into the business strategy and the corresponding principles and commitments are established.

1. Mission and Objectives

Our mission is to offer comprehensive physical and technological security services based on trust, quality and the protection of people and property, contributing to environmental sustainability and the protection of information.

Our strategic objectives are:

- Guarantee customer satisfaction through personalised and effective services.
- Promote continuous improvement and pioneering technological innovation in the sector.
- Guarantee regulatory compliance and respect for the environment and society.

2. Scope of Application (Scope)

This Policy applies to the activities carried out by SEGURIDADE A1 within the framework of its Integrated Management System and, in matters of information security, to the information systems that support them.

3. Commitments to Information Security (ENS)

SEGURIDADE A1 considers security as an integral process (Art. 6 ENS), composed of human, technical and organisational elements.

We undertake to:

- **Risk-based management:** maintain a continuous risk management process, carrying out and periodically updating the assessment thereof and in the event of relevant changes, in order to maintain a controlled environment proportional to the nature of the information and services.
- **Differentiation of responsibilities:** maintain an organisational framework with defined responsibilities for Information, Service, Security and the System, guaranteeing the segregation of functions (Art. 11 ENS).
- **Proactive protection:** apply prevention, detection and response measures to minimise vulnerabilities and guarantee service continuity (Art. 8 ENS).
- **Least privilege:** guarantee that staff and systems have access only to the information strictly necessary for their functions (Art. 20 ENS).

4. Commitments to Quality and the Environment

- **Environmental protection:** prevention of pollution through the rational use of resources, energy saving and responsible waste management.
- **Social responsibility:** support for professional growth, work-life balance and collaboration with the social and sports fabric of our environment.
- **Professionalism:** have qualified and instructed staff, promoting their constant training and awareness in all areas.

5. Regulatory Framework of Reference

Our management system is aligned with the following regulations and standards:

- Royal Decree 311/2022, of 3 May, which regulates the National Security Scheme, as well as the Security Technical Instructions that develop it and are applicable.
 - Regulation (EU) 2016/679, of 27 April 2016, relating to the protection of natural persons with regard to the processing of personal data and the free movement of such data (RGPD).
 - Organic Law 3/2018, of 5 December, on Personal Data Protection and guarantee of digital rights (LOPDGDD).
 - Law 10/2021, of 9 July, on remote work.
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- ISO 9001 and ISO 14001 Standards, implemented within the framework of the Integrated Management System, and ISO/IEC 27001 as a reference for the management and continuous improvement of information security..

6. Management Commitment

The Management of SEGURIDADE A1 undertakes to provide the necessary resources and to periodically review the Integrated Management System to guarantee its effectiveness, adequacy and continuous improvement, as well as its adaptation to organisational, technological, legal and regulatory changes.

In Santiago de Compostela, on 20 August 2026

Signed: Manuel Rial Amado

General Director SEGURIDADE A1